

Costs

The costs for diverse maintenance work (A, B and C) are calculated for each individual machining centre. The service corresponding to each maintenance package is included in that particular maintenance flat-rate fee:

- Technician travel and accommodation costs
- Working time
- Wearing parts (as defined in contract)
- Small parts

Repairs

Small repairs can be carried out within the maintenance work as long as this fits in the timeframe. More extensive repairs can be completed upon written assignment after the maintenance by our AXA service technicians.

Please contact us to receive further information or an individual offer for a maintenance contract.

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Maintenance



Over time each machining centre will need some spare and wearing parts replacing. Only regular and preventative maintenance enables trouble-free, secure and long-lasting operation. Concluding a maintenance contract is the best precondition to attain optimal and performance-related maintenance.

Benefits of the Maintenance Contract:

- Regular and professional maintenance completion
- Early recognition of malfunction risks with the necessary action to counteract these
- Protection against machine breakdown
- Maintain machine exactness
- Maintenance for a flat fee: including travel costs and material
- Long-term maintenance planning is possible
- Investment security due to longer machine working life
- Downtime reduction
- Guarantee on exchanged parts being AXA original parts
- Exchange of small parts up to a set fee (will be credited against additionally purchased components)
- Discount on any further required spares
- Small corrective maintenance work possible within the service itself
- No obscure contract clauses, contract can simply be terminated

Our Service in Detail

Maintenance Package A

Thorough machining centre inspection. All main component groups are checked for correction function, cleanliness as well as possible wear. Various components treated with lubricants and filter mats are exchanged.

Maintenance Package B

Includes all the services of package A with additional checks such as the measurement of the radial run-out and spindle geometry. Furthermore, this includes the exchange of wearing parts such as the clamping ring, pull-stud, sliding keys, etc.

Maintenance Package C

Includes all the services of package B with further preventative exchange of wearing parts. These include the slideway wipers, drive belts, rotary distributors, disc springs, etc.

Protocol

A maintenance protocol is written after each service which includes indications on any possible necessary repair work required in the near future.

Implementation

Maintenance work is carried out at regular intervals to varying extents – from machine inspection up to preventative replacement of important wearing parts. This greatly reduces the probability of unforeseen machine downtime.

Example:

March 2013	Maintenance Package A
Sept. 2013	Maintenance Package B
March 2014	Maintenance Package A
Sept. 2014	Maintenance Package C
March 2015	Maintenance Package A
Sept. 2015	Maintenance Package B
March 2016	Maintenance Package A
Sept. 2016	Maintenance Package C

For high machine load in multi-shift operation – maintenance should be carried out according to the actual hours in operation and so at shorter intervals. For such a case the intervals and the contract are accordingly adjusted.

AXA recommends maintenance along the following schedule:

Every 1000 hours in operation (latest every 6 to 18 months)	Package A
Every 2000 hours in operation (latest every 12 months)	Package B
Every 4000 hours in operation (latest every 24 months)	Package C